# Watershed Crew Supervisor II (DWM - OLIO - Collection)

Atlanta, GA, United States

### JOB DESCRIPTION

#### **General Description and Classification Standards**

Plans, organizes and supervises the activities of wastewater collection operations for a crew. Supervises crew duties to include repairing pipe, installing sewers, making decisions on job sites, and supervising crew members.

This is an experienced professional capable of carrying out most assignments typical of the position or specialty with limited guidance or review. This level would be considered a promotional level and attainable by any incumbents in a work group who demonstrate the necessary knowledge, ability, and performance.

#### **Supervision Received**

Most of the work is completed under the direction of the Area Superintendent. Normally receives guidance regarding overall mission, scheduling, problem solving, unusual priorities, etc.

**Essential Duties & Responsibilities** These are typical responsibilities for this position and should not be construed as exclusive or all inclusive. May perform other duties as assigned.

- Supervises assigned crew in the completion of sewer main breaks, installation of sewer clean-outs, prevention of sewer spill and other duties related to watershed management. Ensures effective, safe completion of jobs in compliance with established rules, regulations and policy guidelines.
- Trains, instructs, and coaches crew in performing repair and maintenance on other systems and structures as required. Jobs assignments typically include, but not limited to repairing broken mains, installing clean-outs, and responding to spill events. Implements appropriate control for traffic and pedestrian safety.
- Ensures daily job record documentation (i.e. work orders) is submitted for SOM system update.
- Provides input for crew members performance evaluations and disciplinary actions.
- Answers questions and provides information to the public. Demonstrates diplomatic customer service.

#### **Decision Making**

Ensures the safety of crew members and the public at all times. Follows standard operating procedures (SOP) and written instructions to accomplished assigned tasks. May use expertise to adjust methods to accommodate unforeseen site conditions.

#### **Leadership Provided**

Supervision is provided to crew members on a daily basis. At times, this position will assist with hands-on training of staff and new hires as well as coaching of employees.

Knowledge, Skills & Abilities This is a partial listing of necessary knowledge, skills, and abilities required to perform the job successfully. It is not an exhaustive list.

- In-depth knowledge of most concepts and methods related to wastewater collection systems. Knowledge of site safety requirements and related regulations and policies.
- Ability to read and understand drawings, plat cards, GIS maps, etc.
- Ability to maintain accurate records and activity sheets.
- Skill in performing all typical tasks associated with supervising the maintenance of construction activities. Ability to train and manage a group of unskilled and semi-skilled employees in carrying out job responsibilities.
- Ability to communicate effectively both verbally and in writing. Ability to communicate diplomatically with crew members and customers to successfully address concerns.
- Ability to manage conflict. Ability to adapt to changes in the work environment.

## **QUALIFICATIONS**

#### Minimum Qualifications • Education and Experience

High school diploma or General Equivalency Diploma (GED).

Four (4) years of construction or maintenance experience in wastewater collection system.

#### **Preferred Education & Experience**

Prior supervisory experience preferred.

#### **Licensures and Certifications**

Valid Commercial Driver's License (CDL) Class A is required.

Wastewater Collection System Operator License is required.

<u>Essential Capabilities and Work Environment</u> - Required physical, lifting, and sensory capabilities are requirements to perform the job successfully. Typical environmental conditions associated with job.

Ability to lift up to 100 lbs. Ability to stand, crawl, and function in a confined or restricted space.

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